

## WhatsApp

As we entered the exam period, Unisa urges its students to remain vigilant and prioritise their security when using WhatsApp. In South Africa, WhatsApp is the top mobile messaging platform, with 93.9% of active social media users using the app, including our students using it for study purposes. Unfortunately, many criminals exploit this popularity by promoting fake versions of the app, promising exclusive updates and features to deceive users.



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Don't be deceived by these scams! **Protect yourself by following these key safety tips:**

- **Be Alert for Login Alerts:** If you receive notifications about logins from unknown devices, secure your account immediately.
- **Avoid Sharing Personal Information:** Be cautious of messages requesting personal details; these could be phishing attempts aimed at stealing your data.
- **Enable Two-Step Verification:** This feature adds an extra layer of security to your account.
- **Avoid Public Wi-Fi:** Using unsecured networks can expose your data to risks.
- **Monitor Your Account Activity:** Regularly check for any unauthorized changes to your account.
- **Secure Your Device:** Use strong passwords and keep your software updated.
- **Do Not Share Credentials:** Never give out your verification codes or account information.

### Contact details for reporting incidents.

Contact details	<a href="mailto:enquire@unisa.ac.za">enquire@unisa.ac.za</a> and Telephone number: <b>0800 00 1870</b> <a href="https://www.unisa.ac.za/sites/myunisa/default/Enquiries">https://www.unisa.ac.za/sites/myunisa/default/Enquiries</a>
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