



# Student Orientation Invitation

31 March & 01 April 2021

Student Retention Unit & Regional Centres  
*cordially invite you to the*

## 2021 Virtual Student Orientation

You are invited to join us for an introduction to Open & Distance  
e-Learning and the academic support services at Unisa

**Date:** Day One – 31 March 2021

Day Two – 01 April 2021

**Time:** 12h00 to 16h00

**Platform:** MS Teams Live Event Online

[Click to Join Day One](#)

[Click to Join Day Two](#)



higher education  
& training

Department:  
Higher Education and Training  
REPUBLIC OF SOUTH AFRICA





# Virtual Student Orientation

## Day 01 Programme

31 March 2021

### Day One Programme *(Page 1 of 2)*

#### Understanding Academic Support in Teaching and Learning in an ODeL Environment

Time	Topic / Activity
12h00 -12h15	Opening and Welcome
ORIENTATION TO OPEN & DISTANCE E-LEARNING AT UNISA	
12h15-12h30	What is open & distance e-Learning?
12h30-12h45	Understanding the academic environment in open & Distance e-Learning
12h45-13h00	Understanding student support and the role of students in an open distance e-Learning environment
ORIENTATION TO STUDENT SUPPORT AVAILABLE TO STUDENTS AT UNISA	
13h00-13h15	Understanding the role of the Student Retention Unit (SRU) and services rendered
13h15-13h30	Understanding of the services rendered by Unisa for students that are differently-enabled
13h30-13h45	Understanding of the Integrated Tutor Model (ITM) at Unisa
13h45-14h00	Understanding how the Unisa Contact Centre operates
14h00-14h15	Understanding how to deal with the impact of COVID-19 on your student well-being your responsibility as a student to plan and self-regulate during such difficult times.

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# Virtual Student Orientation

## Day 01 Programme

31 March 2021

### Day One Programme *(Page 2 of 2)*

#### Understanding Academic Support in Teaching and Learning in an ODeL Environment

Time	Topic / Activity
15 Minute Break	
THE ROLE OF REGIONS AND SUPPORT SERVICES OFFERED	
14h30-14h45	Overview of Regional support services
14h45-15h00	Understanding counselling and career development services at Unisa: role of regions
15h00-15h15	Understanding Library services offered by the regions. at Unisa and the region
15h15-15h30	Understanding of the Teaching and Learning support services provided at the regions. <ul style="list-style-type: none"> <li>• Academic Literacies</li> <li>• Tutorial Services</li> </ul>
15h30-15h45	DIGITECH support services offered in the regions
Q&A AND CLOSING	
15h45-15h55	Q&A Session
15h55-16h00	Wrap-up



# Virtual Student Orientation

## Day 02 Programme

01 April 2021

### Session Two Programme

#### Understanding Academic Support in Teaching and Learning in an ODeL Environment

Time	Topic / Activity
12h00 - 12h15	Opening and Welcome
UNDERSTANDING THE UNISA LEARNING MANAGEMENT SYSTEMS AND SUPPORT PORTALS	
12h15-12h30	Understanding of the Unisa Learning Management System (LMS) – myUnisa <ul style="list-style-type: none"> <li>Understanding how to submit assignments and download study material on via mobile devices</li> </ul>
12h30-12h45	Introduction to Microsoft 365
12h45-13h00	How to access and navigate the MS Teams platform
13h00-13h15	Understanding online assessment approach for 2021
13h15-13h20	Breakaway: Student Support Introduction
13h20-13h25	Wrap-up

Time	Breakaway Hosts	Support Topics
13h25 to 16h00 (30 minutes repeat)	Eastern Cape Region	myUnisa password and access support. myLife email password and access support. MS Teams support. Assistance with accessing your Tutorial letters. Project site and online student support sessions.
	Gauteng Region	
	KwaZulu-Natal Region	
	North-Eastern Region	
	Midlands Region	
	Western Cape Region	