



## Track and measure our services through LibQUAL+

**LibQUAL+** is an international web-based survey tool that determines:

- what services users expect from the library
- how users perceive the quality of service received
- best practices in library service by comparing service standard with peer libraries locally and internationally

**LibQUAL+** gives library users a chance to engage with the library and to be heard when they require service improvement.

To participate, click

on: <https://www.libqual.org/survey/RWSLDA52NT886X8H4A>

You will also find the link on the library webpage: [www.unisa.ac.za/library](http://www.unisa.ac.za/library) and on myUnisa.

Look out for an SMS with more information

Follow us on twitter @UnisaLibrary and [www.facebook.com/Unisalibrary](http://www.facebook.com/Unisalibrary)

